

# MONTREE MONKHETKORN

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## PERSONAL DETAILS

Name: Mr. Montree Monkhetkorn

Date of birth: 22 November 2527

Age: 39 years old

Nationality: Thai

Profile: [www.wansuk.com](http://www.wansuk.com)

## INTERESTED POSITION

Apply for a position:

- Programmer
- Testing Engineer
- Business Analyst (BA)
- System Analyst (SA)

## TECHNICAL SKILLS

Programming

- Proficient in PHP, VB.net, C#, and SQL.

Web Development

- Knowledge of HTML, CSS, Bootstrap and JavaScript

Database management

- Designing, improving, and maintaining databases

Testing

- Developing automated test scripts to increase testing efficiency

## SKILLS AND ABILITIES

Language Skills

- English: Fair
- Thai: Excellent

Driving Skills

- Have a car and motorcycle driver's license

## CAREER OBJECTIVE

Seeking an opportunity to utilize my expertise and skills to contribute to the growth and enhanced efficiency and effectiveness for maximum organizational success, all while striving to enhance and further develop my own capabilities to progress in tandem.

## RESUME SUMMARY

- With more than 15 years of experience working as a tester and programmer, with strong analytical and problem-solving skills.
- Ability to write and test code in multiple programming languages such as PHP, VB.net, and C#.
- Experience working with Agile and deployment in multiple environments.
- Ability to work as a team and excellent communication
- Participate in the development and testing of quality and safe software in collaboration with Apple, Samsung, Vivo, OPPO, Huawei, ZTE, and Ericsson.
- Design an eSIM customer journey system that is simple and easy to use for dtac customers.

## WORK EXPERIENCE

**Total Access Communication Public Company Limited, Bangkok**

Period of Work: June 2008–Present

Position: Supervisor of Device Portfolio and Device Expert

Responsibilities:

- Lead a team that tests and controls the quality of devices and firmware to meet dtac standards in collaboration with leading companies, such as Apple, Samsung, Vivo, Oppo, Huawei, and Xiaomi for more than 15 years to provide a good customer experience and prevent impacts on the network.
- Lead a team that tests services to meet business requirements, such as esim QR, dtac number pairing, dtac family watch, transferring an eSIM card, pushing esim, and updating the ses server.
- Serve as network and device troubleshooting experts with over 15 years of experience to provide customers with an excellent experience.

## EDUCATION

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May 2001– March 2004

**Bachelor of Science**

Major in Computer Science

Kamphaeng Phet Rajabhat University

## REFERENCE

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Mr. Peerapol Chatanantavej

Position: VP, Head of Device Portfolio  
and Device Expert

at Total Access Communication  
Public Company Limited.

Phone number: 099-361-9891

## WORK EXPERIENCE

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- Coordinate Internet troubleshooting with distributors at the chipset level and control the loading of dtac Internet and MMS configuration settings into the mobile phone.
- Apply Solution Entitlement Server to help control the operation of the iPhone, iPad, and Samsung and generate revenue for the company of 2400 million per year.
- Encourage vendors and distributors of devices supporting VoLTE, VoWiFi, HD Voice, VRBT, TDD 233, and 5G DSS.
- Serve as an expert in testing device OEMs of dtac mobile phone brands (Mousey, Cheetah, Lion, Eagle, Happy Phone, S1, M1, S3, T3, and X3).
- Support BMPL (B2B Device Financing) in operations for sales with UOB Bank.
- Serve as a quality controller for the technology transition from 2G to 5G in order to minimize the impact on customers.

### Projects or Agile

- Responsible for Device Lending by developing an in-house device lending program with the ability to notify users when it's due for return.
- Responsible for the Announce Problem System by developing a problem announcement program for the monitoring team that can send problem information to relevant people and follow up on solutions.
- Responsible for the Dims Project by supporting OTA setup and device information for services and BI systems to help marketing teams in marketing analysis and planning.
- Responsible for Hercules systems by developing the use of eSIM in the QR Code format for the first time in Thailand.
- Responsible for the Rio Project by developing the use of eSIM on Apple Watch through number matching without having to visit a service center for the first time in Thailand.
- Responsible for Network Hunt by developing an automatic network monitoring and troubleshooting system that helps customers solve basic problems.
- Responsible for Magnolia, a system for automatically transferring eSIM from an old device to a new device and changing a normal SIM card to an eSIM without having to travel to a service center.
- Responsible for Phoenix by managing iPhone quality by automatically sending commands from SES to the iPhone.
- Responsible for Tremblant, the Family Setup eSIM on Apple Watch project that caused the dtac logo to appear at the Apple Event on September 15, 2020.
- Responsible for the Palm Project, the project sends eSIM from the system directly to the customer device via ALS.
- Responsible for TME Project uses TME for iPad-based mobile sales that allow salespersons to easily check products, prices, and packages, as well as automate stock and queue management.

## WORK EXPERIENCE

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### **GMM Grammy Public Company Limited, Bangkok**

Period of Work: January 2006 - June 2008

Position: Programmer

Responsibilities:

- Code a program with Vb.net and C# in the revenue collection section.
- Code a program to control the download of karaoke songs using PHP and MySQL.
- Code a dashboard and report program of revenue for executives to analyze in real time.
- Monitor the revenue collection website of GMM-MPI.

## PERSONAL PROJECTS AND BLOGS

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- [www.wansuk.com](http://www.wansuk.com), a portfolio website that emphasizes simple and stylish design.
- Pikul, a property recovery system with the ability to send emails and notification messages
- Orchid, a QR code-based parking management program for checking time and costs.
- Kasalong, a work tracking system that connects people within the organization for efficient work tracking.
- Buatong, a work tracking system designed for managing user activities in large organizations.
- Tawan, a parking lot management system that is organized and can calculate parking fees automatically.
- Jasmin, a POS program for restaurants with a simple and intuitive design.
- [www.wingvictory.com](http://www.wingvictory.com), a phone number security search and reporting system inspired by Google.

## QUALIFICATION

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- Able to solve immediate problems well.
- Able to work under pressure.
- Able to learn to work quickly.
- Always ready to learn new things.
- Enthusiastic and responsible.
- Have a good relationship with others.
- Able to work as a team.
- Accept the opinions of others.
- Be flexible and adjust to changing factors.
- Be meticulous and pay attention to details accurately.
- Strong analytical, interpersonal and negotiation skills.
- Excellent communication, negotiation, management and coordination skills.